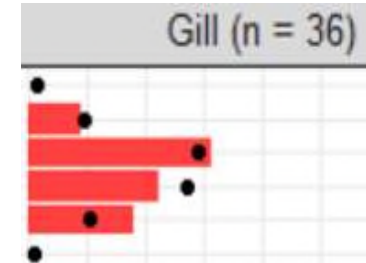


Franklin County North Quabbin Age and Dementia Friendly Community Needs Survey -- January 2022

Please note that the black dot on the graph represents the regional proportion, for comparison.

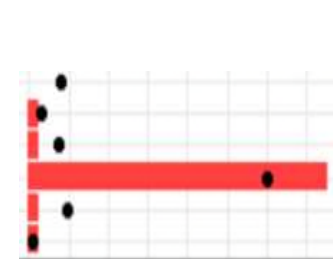
2 How old are you?

	Total	Sample proportion	Town-weighted proportion	Count	Gill Proportion
90 years old or more	38	2%	2%	0	0%
80 to 89 years old	234	12%	12%	4	11%
70 to 79 years old	755	38%	36%	14	39%
60 to 69 years old	673	34%	34%	10	28%
50 to 59 years old	258	13%	13%	8	22%
I'm a caregiver under 50 years old	24	1%	1%	0	0%



3 Do you provide or receive any caregiver support? Check all that apply,

	Total	Sample proportion	Town-weighted proportion	Count	Gill Proportion
I am the primary caregiver for an older adult	167	9%	10%	0	0%
I am the primary caregiver for child or grand	67	4%	4%	1	3%
I share caregiving duties with another person	164	9%	9%	1	3%
I am fully independent and don't need careg	1428	79%	75%	32	94%
I receive part-time caregiving support from c	189	10%	12%	1	3%
I receive full-time caregiving support from o	21	1%	1%	1	3%



4 Which of these describe your current living situation? Check all that apply

	Total	Sample proportion	Town-weighted proportion	Count	Gill Proportion
I live alone	598	30%	34%	16	44%
I live with a spouse/partner	1141	58%	52%	17	47%
I live with family or friends	181	9%	10%	1	3%
I rent my home	128	7%	9%	3	8%
I own my home	947	48%	47%	13	36%
I live in an assisted living facility	4	0%	0%	0	0%
Other situation	118	6%	6%	2	6%



5a Have long have you lived in: your current town?

	<i>Total</i>	<i>Sample proportion</i>	<i>Town-weighted proportion</i>	Gill		
				<i>Count</i>	<i>Proportion</i>	Gill (n = 36)
Over 15 years	1335	71%	67%	21	60%	
5 to 15 years	361	19%	21%	6	17%	
Under 5 years	189	10%	12%	8	23%	

5b Have long have you lived in: your current residence?

	<i>Total</i>	<i>Sample proportion</i>	<i>Town-weighted proportion</i>	Gill		
				<i>Count</i>	<i>Proportion</i>	Gill (n = 36)
Over 15 years	1204	65%	60%	19	56%	
5 to 15 years	410	22%	24%	5	15%	
Under 5 years	241	13%	16%	10	29%	

6a As you age, how important is it for you to remain in: your current town?

	<i>Total</i>	<i>Sample proportion</i>	<i>Town-weighted proportion</i>	Gill		
				<i>Count</i>	<i>Proportion</i>	
Extremely important	1072	57%	55%	24	69%	
Somewhat important	658	35%	35%	9	26%	
Not important	166	9%	10%	2	6%	

6b As you age, how important is it for you to remain in: your current residence

	<i>Total</i>	<i>Sample proportion</i>	<i>Town-weighted proportion</i>	Gill		
				<i>Count</i>	<i>Proportion</i>	Gill (n = 36)
Extremely important	1084	57%	55%	25	71%	
Somewhat important	631	33%	33%	7	20%	
Not important	195	10%	12%	3	9%	

7 Which of these factors would make you consider changing your current living situation? Check all that apply,

	<i>Total</i>	<i>Sample proportion</i>	<i>Town-weighted proportion</i>	<i>Count</i>	<i>Proportion</i>
Cost of maintaining your current home	918	51%	52%	18	58%
Desire for a different housing type (e.g., ass	794	44%	43%	11	35%
Cost of living in the area	456	25%	26%	4	13%
Need for better public transportation	532	29%	27%	9	29%
Need for better healthcare services	360	20%	19%	1	3%
Need to be closer to family or to have more	537	30%	29%	6	19%
Safety or security concerns	516	29%	27%	10	32%
Other consideration	379	21%	19%	6	19%

Gill



8 Which of these sources of information do you use to learn about services and programs for older adults in your community? Check all that apply

	<i>Total</i>	<i>Sample proportion</i>	<i>Town-weighted proportion</i>	<i>Count</i>	<i>Proportion</i>
Council on Aging / Senior Center	930	48%	52%	17	49%
Newspaper	954	49%	51%	24	69%
Town Newsletter	777	40%	27%	23	66%
Friends and Family	989	51%	51%	16	46%
Internet and Social Media	1014	52%	54%	19	54%
Television	298	15%	19%	7	20%
Radio	200	10%	12%	4	11%
None of the above	149	8%	7%	2	6%
Other source	194	10%	9%	3	9%

Gill



9a How would you rate your current access to the following? Affordable and trustworthy home modification and repair contractors

	<i>Total</i>	<i>Sample proportion</i>	<i>Town-weighted proportion</i>	<i>Count</i>	<i>Proportion</i>
Excellent	323	18%	17%	9	27%
Good	775	43%	41%	12	36%
Poor	357	20%	20%	4	12%
Unavailable	38	2%	3%	2	6%
I don't know	303	17%	19%	6	18%

Gill



9b How would you rate your current access to the following? Seasonal services such as lawn work for older adults

	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	Gill	
				<i>Count</i>	<i>Proportion</i>
Excellent	277	15%	17%	9	28%
Good	669	37%	36%	10	31%
Poor	321	18%	16%	2	6%
Unavailable	66	4%	4%	3	9%
I don't know	458	26%	27%	8	25%

9c How would you rate your current access to the following? Affordable housing options for people with my income level

	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	Gill	
				<i>Count</i>	<i>Proportion</i>
Excellent	132	8%	9%	6	19%
Good	415	24%	24%	9	29%
Poor	457	26%	27%	6	19%
Unavailable	132	8%	8%	2	6%
I don't know	623	35%	33%	8	26%

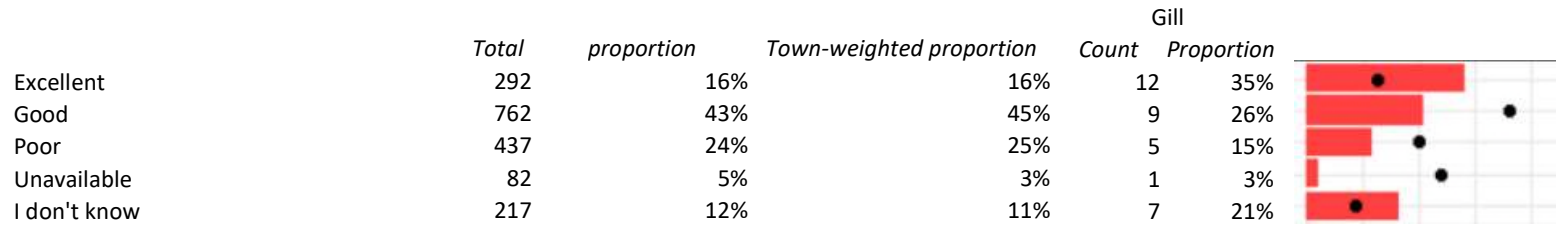
9d How would you rate your current access to the following? Homes that are built with things like a nostep entrance, wider doorways, and first floor bedrooms and bath

	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	Gill	
				<i>Count</i>	<i>Proportion</i>
Excellent	119	7%	7%	4	13%
Good	275	16%	16%	5	16%
Poor	509	29%	30%	8	25%
Unavailable	175	10%	10%	3	9%
I don't know	681	39%	37%	12	38%

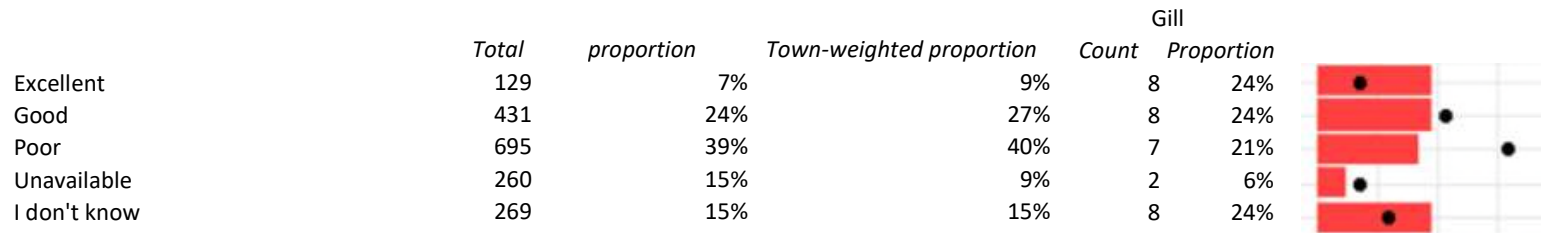
10a How would you rate your current access to the following? Public buildings that are accessible to people with my physical abilities

	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	Gill	
				<i>Count</i>	<i>Proportion</i>
Excellent	495	28%	26%	12	36%
Good	899	50%	51%	15	45%
Poor	138	8%	10%	0	0%
Unavailable	25	1%	1%	0	0%
I don't know	226	13%	13%	6	18%

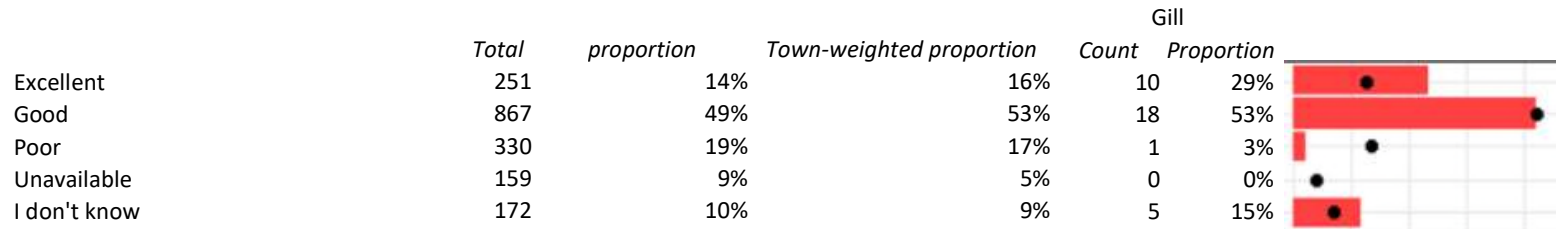
10b How would you rate your current access to the following? Well-maintained and safe outdoor public spaces with adequate benches and accessibility.



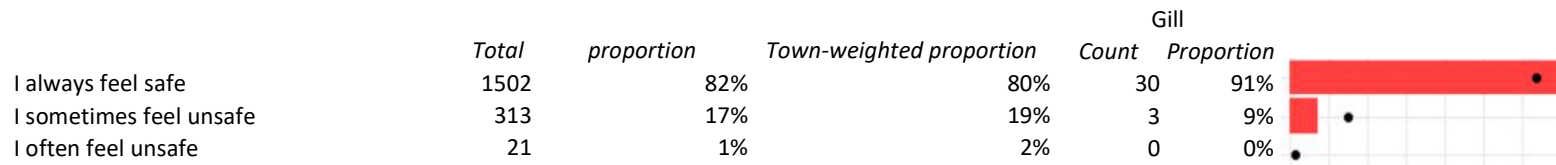
10c How would you rate your current access to the following? Well-lit and accessible streets or roads for pedestrians and people with



10d How would you rate your current access to the following? Easy to read traffic signs and visual cues for pedestrian crossings



11 Do you feel safe in your home and community?



13 How do you usually get around for shopping, medical appointments, social events or other things? Check all that apply

	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	<i>Count</i>	<i>Proportion</i>	Gill
Walk	280	15%	18%	5	15%	
Bike	99	5%	5%	2	6%	
Drive myself	1672	90%	86%	30	88%	
Have others drive me	407	22%	24%	4	12%	
Use public transportation	33	2%	3%	2	6%	
Use a special transportation service, such as	35	2%	3%	0	0%	
Use a taxi service or Uber/Lyft	10	1%	1%	0	0%	
I do not leave the house	29	2%	2%	2	6%	
Other transportation	93	5%	6%	3	9%	

14 Are you experiencing any of these difficulties in meeting your transportation needs? Check all that apply

	<i>Total</i>	<i>Proportion</i>	<i>Town-weighted proportion</i>	<i>Count</i>	<i>Proportion</i>	Gill
There is no public transportation in my area	655	33%	23%	9	47%	
Public transportation is too hard to get to	256	13%	14%	7	37%	
Public transportation is too expensive	25	1%	2%	2	11%	
Car maintenance is too expensive	137	7%	8%	1	5%	
Not enough free parking available	125	6%	8%	2	11%	
Lack of assistance for people with mobility c	118	6%	7%	2	11%	
Other difficulties	159	8%	9%	3	16%	

16 Do you have a Village or Neighbor-to-Neighbor support program in your town?

	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	<i>Count</i>	<i>Proportion</i>	Gill
Yes	650	36%	21%	17	49%	
No	290	16%	21%	2	6%	
I don't know	871	48%	58%	16	46%	

17 If there is/was such a program, would you be interested in joining it? Check all that apply

	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	Gill		
				<i>Count</i>	<i>Proportion</i>	
I am already a member of our local Neighborhood Health Promoter program	274	17%	12%	5	16%	
I would be interested in receiving neighborhood health promoter services	451	28%	31%	6	19%	
I would be interested in volunteering to support the program	669	41%	44%	17	53%	
None of the above	507	31%	31%	8	25%	

18 Please read these statements and check all that apply

	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	Gill		
				<i>Count</i>	<i>Proportion</i>	
I have a reliable internet connection at home	1624	92%	89%	31	97%	
I have access to a computer, tablet or smartphone	1666	94%	92%	31	97%	
I know how to use a computer, tablet or smartphone	1556	88%	86%	28	88%	
I can use Zoom or other video chat program	1390	79%	74%	26	81%	
I want to learn how to use new technology better	527	30%	31%	4	13%	

19a How would you rate the region on having the following? A variety of healthcare professionals, including specialists

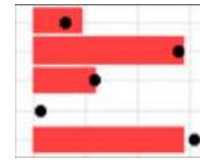
	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	Gill		
				<i>Count</i>	<i>Proportion</i>	
Excellent	294	16%	15%	7	21%	
Good	910	51%	50%	17	50%	
Poor	439	24%	26%	6	18%	
Unavailable	31	2%	1%	0	0%	
I don't know	119	7%	7%	4	12%	

19b How would you rate the region on having the following? Affordable, certified home health care providers

	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	Gill		
				<i>Count</i>	<i>Proportion</i>	
Excellent	94	5%	6%	2	6%	
Good	351	20%	20%	9	26%	
Poor	356	20%	21%	7	21%	
Unavailable	34	2%	1%	0	0%	
I don't know	941	53%	51%	16	47%	

19c How would you rate the region on having the following? Health and wellness programs in areas such as nutrition, pain

	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	Gill	
				<i>Count</i>	<i>Proportion</i>
Excellent	137	8%	8%	4	12%
Good	590	33%	35%	12	36%
Poor	269	15%	15%	5	15%
Unavailable	39	2%	2%	0	0%
I don't know	740	42%	39%	12	36%



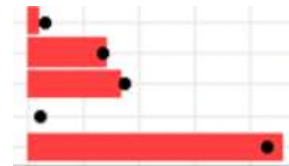
19d How would you rate the region on having the following? Conveniently located health and social services

	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	Gill	
				<i>Count</i>	<i>Proportion</i>
Excellent	182	10%	11%	7	22%
Good	868	49%	52%	14	44%
Poor	371	21%	18%	6	19%
Unavailable	47	3%	2%	0	0%
I don't know	298	17%	17%	5	16%



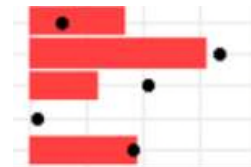
19e How would you rate the region on having the following? Accessible mental health support for elders

	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	Gill	
				<i>Count</i>	<i>Proportion</i>
Excellent	66	4%	4%	1	3%
Good	258	15%	17%	6	18%
Poor	365	21%	22%	7	21%
Unavailable	58	3%	3%	0	0%
I don't know	1001	57%	54%	19	58%



19f How would you rate the region on having the following? Easy-to-find information when looking for services

	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	Gill	
				<i>Count</i>	<i>Proportion</i>
Excellent	133	8%	7%	7	21%
Good	707	41%	42%	13	39%
Poor	414	24%	26%	5	15%
Unavailable	46	3%	2%	0	0%
I don't know	421	24%	23%	8	24%



19g How would you rate the region on having the following? Health and social service providers who speak my language

	Gill					
	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	<i>Count</i>	<i>Proportion</i>	
Excellent	683	41%	38%	11	37%	
Good	558	32%	35%	11	37%	
Poor	53	3%	4%	1	3%	
Unavailable	23	1%	1%	1	3%	
I don't know	353	21%	21%	6	20%	

19h How would you rate the region on having the following? Adequate caregiver support (respite services, support groups...)

	Gill					
	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	<i>Count</i>	<i>Proportion</i>	
Excellent	72	4%	5%	3	9%	
Good	287	17%	17%	8	25%	
Poor	261	15%	16%	5	16%	
Unavailable	45	3%	3%	0	0%	
I don't know	1027	61%	59%	16	50%	




22 How many times have you used telehealth (communication via phone call/video chat) to talk to a healthcare provider?

	Gill					
	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	<i>Count</i>	<i>Proportion</i>	
More than 5 times	340	19%	18%	6	18%	
2-5 times	729	42%	41%	13	39%	
Once	229	13%	13%	3	9%	
Never	457	26%	27%	11	33%	




23a If you have ever used telehealth, read the following statements and then select your level of agreement. Overall, I had a good experience talking to my healthcare pr

	Gill					
	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	<i>Count</i>	<i>Proportion</i>	
Agree	909	70%	70%	12	52%	
Neutral	323	25%	24%	7	30%	
Disagree	69	5%	6%	4	17%	




23b If you have ever used telehealth, read the following statements and then select your level of agreement. I would have preferred to see my provider in person

	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	Gill		
				<i>Count</i>	<i>Proportion</i>	
Agree	754	58%	59%	15	68%	
Neutral	404	31%	32%	5	23%	
Disagree	150	11%	10%	2	9%	






23c If you have ever used telehealth, read the following statements and then select your level of agreement. The telehealth technology was confusing for me to use

	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	Gill		
				<i>Count</i>	<i>Proportion</i>	
Agree	93	7%	10%	2	9%	
Neutral	323	26%	27%	3	14%	
Disagree	839	67%	63%	17	77%	




23d If you have ever used telehealth, read the following statements and then select your level of agreement. I would use telehealth again in the future, even after the pa

	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	Gill		
				<i>Count</i>	<i>Proportion</i>	
Agree	720	56%	55%	10	45%	
Neutral	385	30%	31%	5	23%	
Disagree	181	14%	15%	7	32%	

24 How often do you interact with people who do not live with you?

	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	Gill		
				<i>Count</i>	<i>Proportion</i>	
Every day	641	36%	37%	16	50%	
Multiple times a week	725	41%	40%	9	28%	
Weekly	291	16%	16%	4	13%	
1-2 times per month	104	6%	7%	3	9%	
Never	9	1%	1%	0	0%	

25a How often do you feel the following? I feel lonely

	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	Gill		
				<i>Count</i>	<i>Proportion</i>	
Often	118	7%	9%	2	7%	
Sometimes	596	35%	35%	11	39%	
Rarely or never	976	58%	56%	15	54%	

25b How often do you feel the following? I feel left out of my family

	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	Gill	
				<i>Count</i>	<i>Proportion</i>
Often	115	7%	9%	1	4%
Sometimes	356	22%	22%	4	15%
Rarely or never	1183	72%	68%	22	81%

25c How often do you feel the following? I feel left out of my community

	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	Gill	
				<i>Count</i>	<i>Proportion</i>
Often	155	9%	10%	3	11%
Sometimes	489	29%	31%	4	14%
Rarely or never	1017	61%	60%	21	75%

25d How often do you feel the following? I need more help

	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	Gill	
				<i>Count</i>	<i>Proportion</i>
Often	75	5%	6%	0	0%
Sometimes	443	27%	29%	2	7%
Rarely or never	1121	68%	65%	25	93%

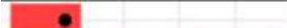




25e How often do you feel the following? I feel well-supported

	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	Gill	
				<i>Count</i>	<i>Proportion</i>
Often	901	54%	52%	19	63%
Sometimes	528	31%	31%	6	20%
Rarely or never	249	15%	17%	5	17%






26 If you were in trouble or had an emergency, do you have family or friends who can help you at any time of the day or night?

	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	Gill	
				<i>Count</i>	<i>Proportion</i>
Yes	1399	80%	80%	27	87%
I am not sure	226	13%	12%	2	6%
No	132	8%	8%	2	6%






27a How would you rate your current access to the following? Conveniently located social and cultural activities for older people

	Gill					
	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	<i>Count</i>	<i>Proportion</i>	
Excellent	174	10%	12%	5	16%	
Good	715	41%	42%	19	61%	
Poor	381	22%	21%	3	10%	
Unavailable	64	4%	3%	0	0%	
I don't know	395	23%	22%	4	13%	




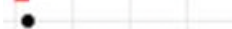

27b How would you rate your current access to the following? Events that are affordable to people with my income level

	Gill					
	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	<i>Count</i>	<i>Proportion</i>	
Excellent	239	14%	13%	6	20%	
Good	842	49%	46%	16	53%	
Poor	258	15%	18%	4	13%	
Unavailable	38	2%	3%	0	0%	
I don't know	344	20%	20%	4	13%	

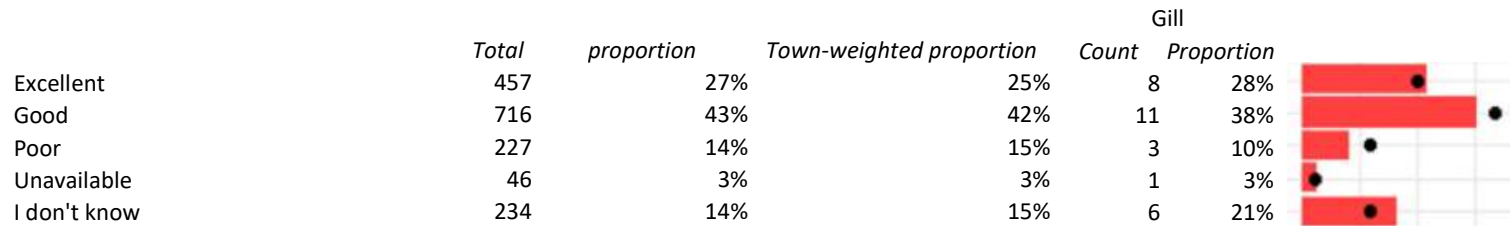
27c How would you rate your current access to the following? Intergenerational activities that involve both younger and older people

	Gill					
	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	<i>Count</i>	<i>Proportion</i>	
Excellent	87	5%	5%	2	7%	
Good	445	26%	26%	10	33%	
Poor	459	27%	27%	6	20%	
Unavailable	93	5%	6%	1	3%	
I don't know	624	37%	36%	11	37%	

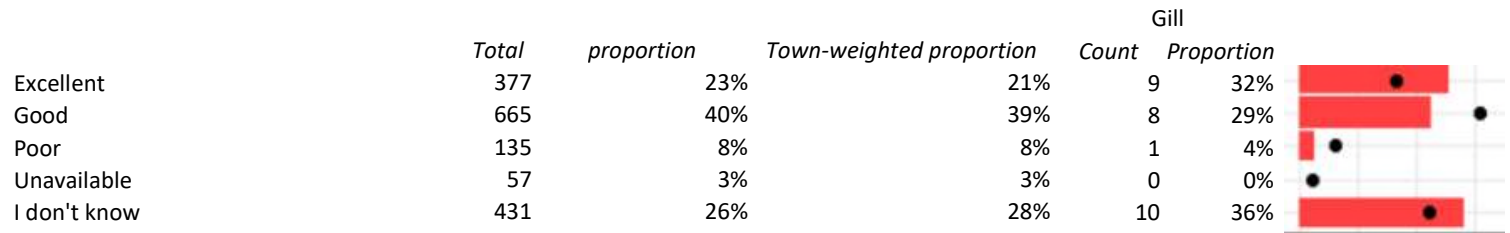
27d How would you rate your current access to the following? Social participation opportunities for people who speak my language

	Gill					
	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	<i>Count</i>	<i>Proportion</i>	
Excellent	464	28%	27%	7	24%	
Good	647	39%	39%	14	48%	
Poor	109	7%	6%	1	3%	
Unavailable	30	2%	3%	0	0%	
I don't know	412	25%	25%	7	24%	

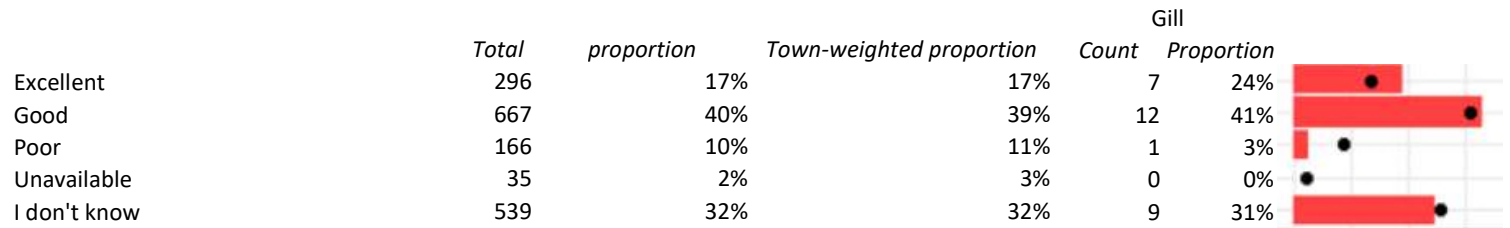
27e How would you rate your current access to the following? Fitness and outdoor recreational opportunities



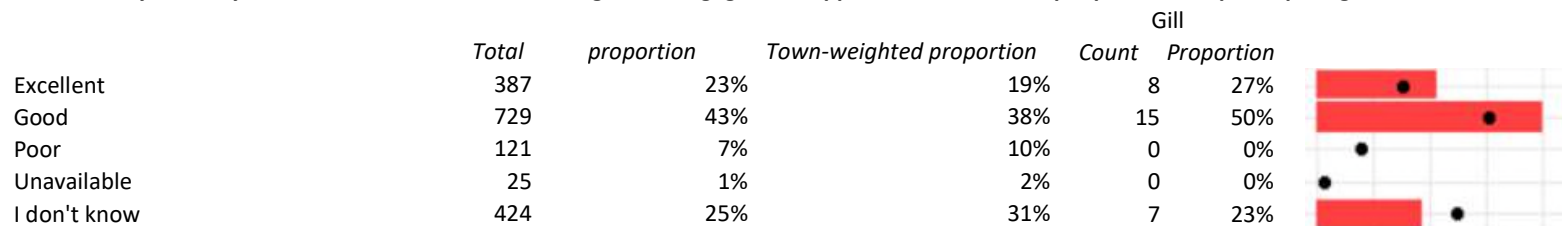
27f How would you rate your current access to the following? Access to computers and the Internet through the senior center, library or other public building



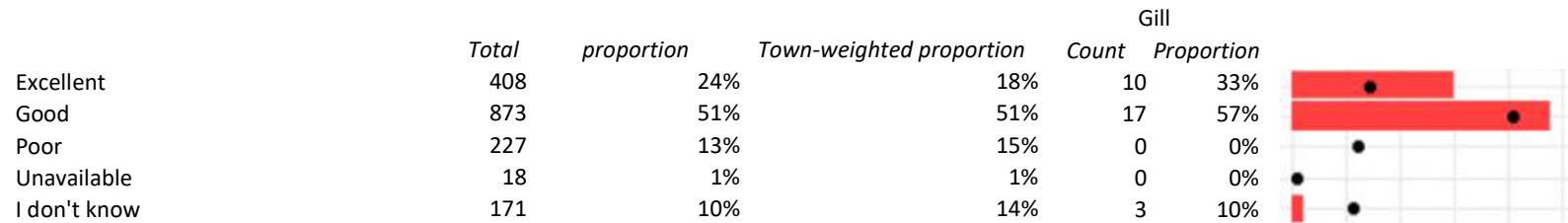
28a How would you rate your current access to the following? Volunteering opportunities for older people



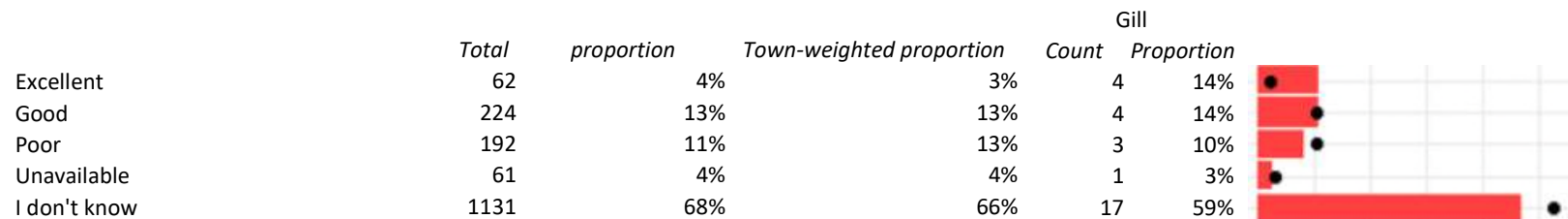
28b How would you rate your current access to the following? Civic engagement opportunities for older people, such as participating in a town committee or council



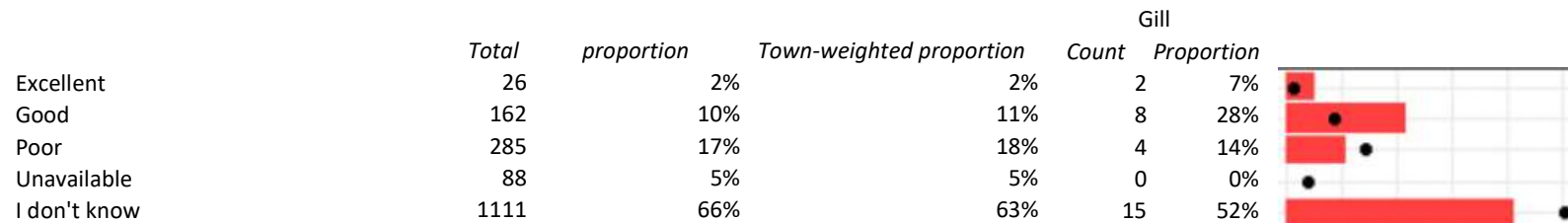
28c How would you rate your current access to the following? Access to information about town updates



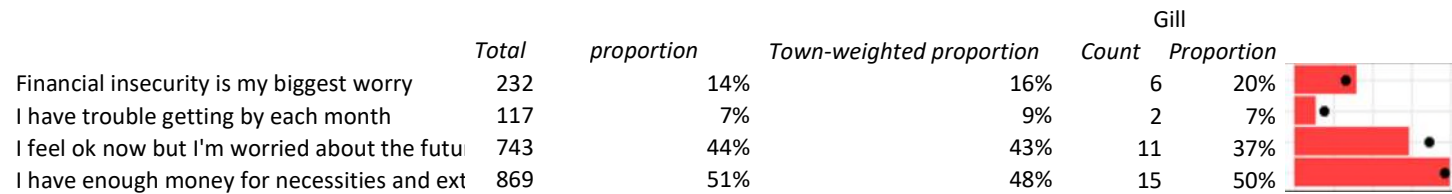
28d How would you rate your current access to the following? Remote engagement options for elders who are home-bound



28e How would you rate your current access to the following? Flexible employment options for older people

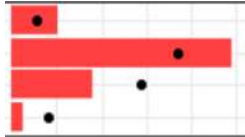


29 Is financial insecurity a worry for you now and as you get older?




30 Overall, how would you rate your town as a place for people to live as they age?

	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	Gill	
				<i>Count</i>	<i>Proportion</i>
Excellent	120	7%	7%	4	13%
Good	746	44%	46%	19	61%
Fair	651	38%	36%	7	23%
Poor	189	11%	10%	1	3%




32 What is your gender?

	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	Gill	
				<i>Count</i>	<i>Proportion</i>
Male	433	25%	22%	8	22%
Female	1240	72%	76%	25	69%
Gender Nonbinary	9	1%	0%	0	0%
Transgender male	0	0%	0%	0	0%
Transgender female	0	0%	0%	0	0%
Prefer not to say	38	2%	2%	0	0%



33 How many people live in your household, including you?

	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	Gill	
				<i>Count</i>	<i>Proportion</i>
1	553	33%	37%	16	44%
2	915	54%	49%	14	39%
3	140	8%	9%	1	3%
4	55	3%	3%	0	0%
5	17	1%	1%	0	0%
6	5	0%	0%	0	0%
7	5	0%	0%	0	0%
8	1	0%	0%	0	0%
9	0	0%	0%	0	0%
10	1	0%	0%	0	0%



34 How would you describe yourself?

	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	Gill	
				<i>Count</i>	<i>Proportion</i>
White	1596	94%	92%	28	85%
Black / African American	10	1%	1%	1	3%
Asian	7	0%	0%	0	0%
American Indian or Native Alaskan	13	1%	1%	0	0%
Hispanic / Latino	5	0%	0%	0	0%
Prefer not to say	71	4%	4%	3	9%
Other race	48	3%	3%	1	3%

35 What languages do you speak at home?

	<i>Total</i>	<i>proportion</i>	<i>Town-weighted proportion</i>	Gill	
				<i>Count</i>	<i>Proportion</i>
English	1717	100%	98%	33	100%
Spanish	13	1%	1%	0	0%
Chinese	3	0%	0%	0	0%
Moldovan	0	0%	0%	0	0%
Russian	1	0%	0%	0	0%
French	19	1%	1%	0	0%
Other language	33	2%	2%	0	0%